

CALIFORNIA PRIVACY POLICY

Last Updated: April 22, 2022

Artichoke Joe's Casino ("Company," "we," "our," or "us") takes your privacy seriously. We want you to know how we collect, use, share, and protect your Personal Information and about the rights of California Consumers under California law.

This Privacy Policy addresses the following topics:

1. The Scope of this Privacy Policy
2. The Company's Collection, Use and Disclosure of Personal Information
3. Your California Privacy Rights
4. How to Exercise Your Rights
5. Additional Rights Under California Law
6. Changes to This California Privacy Policy
7. For More Information

Assistance For The Disabled

Alternative formats of this Privacy Statement are available to individuals with a disability. Please contact us at HR@artichokejoes.com for assistance.

1. The Scope Of This Privacy Policy

What Is Personal Information?

"Personal Information". "Personal Information" means information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular California Consumer or household.

Whose Personal Information Is Covered By This Policy?

This California Privacy Policy applies to the Personal Information of residents of the State of California in their capacity as consumers ("California Consumers").

What Personal Information Does This Privacy Policy Cover?

This Privacy Policy applies to all Personal Information of California Consumers that we collect both online and offline, including through California Consumers' (a) visits to our website, and (b) use of our services and products that references this Privacy Policy (collectively, the "Services").

Whose Personal Information Is Not Covered By This Privacy Policy?

For purposes of this Privacy Policy, "Consumer" does not include:

- California residents who are Company's employees, job applicants, owners, directors, officers, medical staff members, or contract workers (collectively, "HR Individuals"), or the emergency contacts of HR Individuals or the dependents or spouses who receive Company benefits by virtue of their relationship to an HR Individual in their capacities as HR Individuals or emergency contacts, dependents, or spouses; or

- California residents who are employees or other agents of a business engaged in a transaction with Company in their capacities as employees or agents of that business.
- Personal Information that is excluded from the scope of the California Consumer Privacy Act, such as information subject to the federal Fair Credit Reporting Act (FCRA) and the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

What Else Should I Know About The Company's Handling Of California Consumers' Personal Information?

Please read Company's Cookie Setting available at www.artichokejoes.com, as they contain important information about your use of our website. If you have any questions, please contact us using the information below.

2. The Company's Collection, Use And Disclosure Of Personal Information

This section of the Privacy Policy describes, for the 12 months preceding the date last updated, above, (a) the categories of Personal Information we have collected about you, (b) the sources of that Personal Information, (c) the business and commercial purposes for use, and (d) the categories of third party recipients of your Personal Information.

Unless we inform you otherwise, this section also serves as our "Notice at Collection" by informing you of your Personal Information to be collected in the future and the purposes for its use.

a) Categories Of Personal Information Collected

In the last 12 months, Company collected the following categories of Personal Information about California Consumers:

- **Identifiers**, including: real name, nickname or alias, date of birth, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, phone number, ATM debit card and credit card information.
- **Categories described in Cal. Civ. Code § 1798.80(e)** (except those already listed in "Identifiers" above), including: government issued ID including driver's license number, passport number, social security number or ITIN, military ID, signature.
- **Characteristics of protected classifications under California or federal law**, including: date of birth.
- **Commercial information**, including: products and services purchased.
- **Internet or other electronic network activity information**, including: WiFi usage and related IP address.
- **Sensory information**, including: video surveillance recordings.
- **Professional or Employment-Related Information**, occupation and employer.

b) Sources Of Personal Information and Purposes For Using Personal Information

In the last 12 months, Company collected the categories of Personal Information listed above from the following sources and used those categories of Personal Information for the following purposes:

| Categories of Personal Information Collected in the Last 12 Months | Sources of that Personal Information | Business Purposes and Commercial Purposes for Collecting that Personal Information |
|---|--|---|
| <p>Identifiers: real name, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, phone number</p> | <p>The California consumer himself or herself; due diligence service providers and business partners</p> | <ul style="list-style-type: none"> • Performing services, including providing customer service, processing or fulfilling orders and transactions, creating player accounts, verifying identity of the consumer or customer information, processing payments, providing advertising or marketing services, and providing analytic services. • Detecting security incidents, protecting against malicious, deceptive, fraudulent, or illegal activity, and prosecuting those responsible for that activity. • Undertaking activities to verify or maintain the safety and security of our casino, and to protect against fraud, to protect the property or other rights of us or other users, third parties or the public at large. • For safety and security purposes including cooperating with legal, regulatory requirements, and law enforcement or other government agencies for purposes of national security, public safety, or matters of public importance when we believe that disclosure of information is necessary or appropriate to protect the public interest. • Complying with governmental laws, regulations, and reporting requirements. • Communications about promotions, for example, by communicating about special events, sweepstakes, promotions and surveys. • Facilitating communications, for example, by collecting and organizing contact information, establishing means of communications, and communicating with current and prospective customers, including regarding questions and feedback. |
| <p>Categories described in Cal. Civ. Code § 1798.80(e): government issued ID including driver’s license</p> | <p>The California consumer himself or herself; due diligence service providers and</p> | <p>The purposes listed for “Identifiers,” except for:</p> <ul style="list-style-type: none"> • Communications about promotions, |

| Categories of Personal Information Collected in the Last 12 Months | Sources of that Personal Information | Business Purposes and Commercial Purposes for Collecting that Personal Information |
|--|---|--|
| number, passport number, social security number or ITIN, military ID, signature | business partners | <p>for example, by communicating about special events, sweepstakes, promotions and surveys.</p> <ul style="list-style-type: none"> • Facilitating communications, for example, by collecting and organizing contact information, establishing means of communications, and communicating with current and prospective customers, including regarding questions and feedback. • Completing transactions with customers. • Complying with governmental laws, regulations, and reporting requirements. |
| Characteristics of protected classifications under California or federal law: date of birth | The California consumer himself or herself; due diligence service providers and business partners | <p>The purposes listed for “Identifiers,” except for:</p> <ul style="list-style-type: none"> • Communications about promotions, for example, by communicating about special events, sweepstakes, promotions and surveys. • Facilitating communications, for example, by collecting and organizing contact information, establishing means of communications, and communicating with current and prospective customers, including regarding questions and feedback. |
| Commercial information: products or services purchased | The California consumer himself or herself; due diligence service providers and business partners | <p>The purposes listed for “Identifiers,” except for:</p> <ul style="list-style-type: none"> • Detecting security incidents, protecting against malicious, deceptive, fraudulent, or illegal activity, and prosecuting those responsible for that activity. |
| Internet or other electronic network activity information: IP addresses, WiFi usage | Automated technologies in the website | <p>The purposes listed for “Identifiers,” except for:</p> <ul style="list-style-type: none"> • Undertaking activities to verify or maintain the safety and security of our casino, and to protect against fraud, to protect the property or other rights of us or other users, third parties or the public at large. • For safety and security purposes including cooperating with legal, regulatory requirements, and law enforcement or other government agencies for purposes of national security, public safety, or matters of public importance when we believe that disclosure of information is necessary or |

| Categories of Personal Information Collected in the Last 12 Months | Sources of that Personal Information | Business Purposes and Commercial Purposes for Collecting that Personal Information |
|--|---|---|
| | | <p>appropriate to protect the public interest.</p> <ul style="list-style-type: none"> • Communications about promotions, for example, by communicating about special events, sweepstakes, promotions and surveys. • Facilitating communications, for example, by collecting and organizing contact information, establishing means of communications, and communicating with current and prospective customers, including regarding questions and feedback. |
| Sensory information: video surveillance recordings | From on-site video surveillance cameras | <p>The purposes listed for “Identifiers,” except for:</p> <ul style="list-style-type: none"> • Performing services, including providing customer service, processing or fulfilling orders and transactions, verifying customer information, processing payments, providing advertising or marketing services, and providing analytic services. • Communications about promotions, for example, by communicating about special events, sweepstakes, promotions and surveys. • Facilitating communications, for example, by collecting and organizing contact information, establishing means of communications, and communicating with current and prospective customers, including regarding questions and feedback. |
| Professional or employment-related information: occupation | The California consumer himself or herself; due diligence service providers and business partners | <p>The purposes listed for “Identifiers,” except for:</p> <ul style="list-style-type: none"> • Performing services, including providing customer service, processing or fulfilling orders and transactions, verifying customer information, processing payments, providing advertising or marketing services, and providing analytic services. • Communications about promotions, for example, by communicating about special events, sweepstakes, promotions and surveys. • Facilitating communications, for example, by collecting and organizing contact information, establishing means of communications, and |

| Categories of Personal Information Collected in the Last 12 Months | Sources of that Personal Information | Business Purposes and Commercial Purposes for Collecting that Personal Information |
|--|--------------------------------------|---|
| | | communicating with current and prospective customers, including regarding questions and feedback. |

c) Disclosure Of Personal Information To Third Parties

In the last 12 months, Company disclosed the following categories of Personal Information about California Consumers to the following categories of third parties for a business or commercial purpose

| Category of Personal Information | Categories of Third Parties with Whom We Disclose Categories of Personal Information for a Business Purpose in the Last 12 Months |
|---|---|
| Identifiers | <ul style="list-style-type: none"> Credit card processors, third-party security providers, IT service providers, and regulatory agencies and law enforcement as necessary to comply with legal obligations |
| Categories described in Cal. Civ. Code § 1798.80(e) | <ul style="list-style-type: none"> Credit card processors, third-party security providers, IT service providers, and regulatory agencies and law enforcement as necessary to comply with legal obligations |
| Characteristics of protected classifications under California or federal law | <ul style="list-style-type: none"> Credit card processors, third-party security providers, IT service providers, and regulatory agencies and law enforcement as necessary to comply with legal obligations |
| Sensory Information | <ul style="list-style-type: none"> Credit card processors, third-party security providers, IT service providers, and regulatory agencies and law enforcement as necessary to comply with legal obligations |
| Professional or employment-related information | <ul style="list-style-type: none"> Credit card processors, third-party security providers, IT service providers, and regulatory agencies and law enforcement as necessary to comply with legal obligations |

d) No Sale Of Personal Information

The Company does not and will not sell California Consumers' Personal Information.

3. YOUR CALIFORNIA PRIVACY RIGHTS

a) Right to Know

California Consumers have the right to submit a verifiable request to know:

- The categories and specific pieces of Personal Information that Company has collected about them;
- The categories of sources from which Company collected the Personal Information;

- The categories of Personal Information that Company sold or disclosed to a third party (other than a service provider) for a business purpose and the categories of recipients of that information; and
- The business or commercial purposes for Company's collection, disclosure, or sale of the Personal Information.

b) Right To Delete

- California Consumers have the right to submit a verifiable request for deletion of their Personal Information that Company has collected from the Consumer.

c) Right to Opt Out of Sale of Personal Information

- California Consumers have a right to opt-out of the sale of the Personal Information. However, as stated above, Company does not and will not sell Personal Information.

4. HOW TO EXERCISE YOUR RIGHTS

Company will respond to requests in accordance with applicable law if it can verify the identity of the individual submitting the request. California Consumers can exercise their rights in the following ways:

- Complete the online request form available here: <https://artichokejoes.com/ccpa-request-form/>
- Call us at the toll-free 866-278-5697 to complete the request form.
- **At our Retail Stores:** You may complete and submit a form in person. The forms are available at our front desk.

a) Requests By Authorized Agents

You can have an authorized agent submit a CCPA request to us on your behalf by (a) providing us with a written authorization signed by you that designates the agent as your authorized agent for purposes of a CCPA request; (b) verifying your identity directly with us; and (c) directly confirming with us that the agent is authorized to submit the request.

b) How We Will Verify Your Requests

To prevent anyone other than you, or your authorized agent, from exercising the right to know or the right to delete with respect to your personal information, we follow procedures to verify your, or your agent's, identity. This process seeks to confirm that the person making a request is the person about whom we have collected personal information or that person's authorized agent. The verification process involves matching data points that you provide with your request against information about you we already have in our records and that we have determined to be reliable for purposes of verifying your identity. We will use information you provide in your completed request form to verify your identity, and we may request additional information if necessary, to complete the verification process.

5. ADDITIONAL RIGHTS UNDER CALIFORNIA LAW

a) The Company's Non-Discrimination Policy

California Consumers have the right not to be subject to discriminatory treatment by Company for exercising their privacy rights under the California Consumer Privacy Act, and Company will not discriminate on that basis. However, Company may charge a California Consumer a different price or rate or provide a different level or quality of goods or services if the difference is reasonably related to the value provided to the California Consumer by the Consumer's Personal Information. If Company does so, it will provide Consumers with any legally required notice.

b) Your Right to Information About Disclosures of Personal Information for Direct Marketing Purposes

Under California law, California Consumers can request information from us whether we have disclosed Personal Information to any third parties for the third parties' direct marketing purposes. We will not sell your Personal Information to, or share it with, third-party companies for their direct marketing purposes without your consent. California Consumers desiring to request further information about our compliance with these laws or who have questions or concerns about our privacy practices and policies are welcome to contact us using the contact information below.

c) Your 'Do Not Track' Browser Setting

The Site does not collect personally identifiable information about your online activities over time and across third-party websites or online services. We support the Do Not Track (DNT) browser setting. DNT is a preference you can set in your browser's settings to let the websites you visit, including the Site, know that you do not want the sites collecting your personally identifiable information.

Third-Party Links And Services

We provide links to third party websites operated by organizations not affiliated with Company. We do not disclose your Personal Information to organizations operating such linked third-party websites. We do not review or endorse, and are not responsible for, the privacy practices of these organizations. We encourage you to read the privacy policy of each and every website that you visit. This Privacy Policy applies solely to information collected by Company through the Services.

Minors Under 16 Years of Age

We respect the privacy of children. Our Services are not designed to attract an audience younger than sixteen (16), and we do not knowingly collect Personal Information from children under sixteen (16). If you are under the age of sixteen (16), you are not permitted to use our Services and should not send any information about yourself to us through the Services. Please contact us using the contact details below if you believe we may have collected information from your child under the age of sixteen (16), and we will work to delete it.

6. CHANGES TO THIS PRIVACY POLICY

If we change this Privacy Policy, we will post those changes on this page and update the Privacy Policy modification date above. If we materially change this Privacy Policy in a way that affects how we use or disclose your personal data, we will provide a prominent notice of such changes and the effective date of the changes before making them.

7. FOR MORE INFORMATION

For questions or concerns about Company's privacy policies and practices, please contact us at **HR@artichokejoes.com**.